

OFFICE OF Campus Planning & Facilities

Summer 2022

CP&FNEWS

Dear CP&F,

I am pleased to share this summer edition of CP&F News that showcases our community, including some past and upcoming events, community engagement opportunities, and highlights some of CP&F's projects and efforts over the past few months.

We have a lot to look forward to in the coming summer months and into the fall. The CP&F DIB Initiative has scheduled the next two speakers in its speaker series, including "artivist" (artist-activist) Tony Johnson and Lisa Wong, MD. The DIB Climate & Engagement Subcommittee is developing an eBook that will showcase the unique identities of our community.

Please join me in welcoming our recently hired colleagues in Facilities:

- Paul DiBara, Facilities Planner and Scheduler
- Mike Sieminski, Facilities Engineering Manager
- Michael Ryan, Facilities Operations Manager (FOM)
- Mike Lopes, Facilities Maintenance & Asset Management Specialist

My best wishes to everyone for a healthy, relaxing, and rejuvenating summer.

Sincerely,

Stan M Mainiai

Stephen M. Maiorisi, AIA Chief Campus Planning and Facilities Officer

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- CP&F Ice Cream Social Monday, July 18 at 1:00pm, located in the NRB Lobby
- <u>CP&F DIB Speaker Series: Tony Johnson, "Five Lessons</u> <u>Art Teaches Us About Diversity, Equity, & Inclusion"</u>

Wednesday, August 3 at 12:15pm

HMS Café Updates

Updates from Chris Sottile, General Manager, Restaurant Associates Elements and Aliquots Cafés have returned to prepandemic operating hours:

Aliquots Café open M-F 7:30am-11:15am, closed for lunch and reopen from 2:30pm-5:00pm.

Elements Café open M-F for lunch and snacks 11:15am-2:30pm.

Self-service salad bars have re-opened in Elements and Courtyard Cafés! We have safely returned your favorite salad bar to our main cafés. Filled with seasonal and delicious ingredients, condiments, and flavors, our salad bars offer something for everyone.

Questions? Ideas? Feedback?

We hope to bring to you stories and information that interest you! We would appreciate your feedback as we develop the format and content of this newsletter. If you are interested in sharing news or stories from your team, we would love to include them!

Please email <u>arielle_perry@hms.harvard.edu</u> to share your input.





CP&F Diversity, Inclusion & Belonging Initiative

Updates from the Oversight Committee Chair, Mimi Lam

Over the past few months, CP&F's DIB Oversight Committee has been working hard on new events and subcommittees to further support the mission and goals of HMS and CP&F.

In May, the Climate & Engagement Subcommittee sent out a survey asking if folks within the CP&F Department would like to take part in creating an eBook compilation of recipes, art, games, and stories that represent our individuality. The C&E Subcommittee is now accepting submissions for this eBook and related event taking place this fall. **Please send submissions as a Word document to <u>CPF DIB@hms.harvard.edu</u> by July 22, 2022.**

This June, the Staff & Management Subcommittee held its first meeting and developed a list of ideas for ways to begin working towards its goal to establish and develop internal pipelines for promotional opportunities specific to CP&F through mentoring, training, engagement, and DIB efforts.

What We're Thinking for the Future

- Developing additional subcommittees:
 - Staffing & Recruiting (S&R)
 - Vendor/Contractor Relationships (VCR)
- Special guest speakers for DIB Oversight Committee monthly meetings
- DIB Speaker Series: Dr. Lisa Wong (Fall 2022)

If you are interested in joining one of the DIB subcommittees, or would like to be involved in any upcoming events, contact: <u>CPF_DIB@hms.harvard.edu</u>

Upcoming Events: CP&F DIB Speaker Series:

Tony Johnson "Five Lessons Art Teaches Us About Diversity, Equity, & Inclusion" Wednesday, 8/3 at 12:15 Zoom Event Link

Lisa Wong, MD "Integrating the Arts in Stressful Times" Monday, 10/17 at 12:15 More details forthcoming

Climate & Engagement Subcommittee "Celebration of Us" eBook & Event Submissions for eBook due July 22 Additional event information to be provided

Resources & Learning Opportunities:

- <u>2022 Heritage and</u>
 <u>Awareness Calendar, from</u>
 <u>Harvard EDIB</u>
- Harvard Training Portal
- Diversity, Inclusion &
 Belonging (DIB) Academy:
 6-session curriculum

2022 COMMENCEMENT CEREMONY & EVENTS

Updates from Molly Hudson, Associate Director, Auxiliary Services

Graduation is a time of ceremony and celebration at Harvard University and Harvard Medical School. Students are granted their MD as well as any other advanced degrees they have earned; they are hooded and receive their diplomas. 2022 marked the first inperson graduation celebration since 2019, and included make-up ceremonies for the classes of 2020 and 2021. Graduation traditionally consists of two parts: the Commencement Ceremony and Class Day.

Among the many aspects of planning and coordination that go into preparing for every HMS Class Day, but specifically for the 2022 Commencement Week, which included a total of 4 separate live ceremonies, the safety and security of our students and their families and is of paramount concern. At guests ceremonies past, you would have seen the standard metal detector which creates long lines, slows the flow of attendees, and puts a heavy burden on the security staff for bag checks and pat-downs. As a means of creating a more hospitality centered approach to security on our campus, this year we worked with our vendor, Security Detection Solutions to pilot a new technology - the Evolv Gate System. This system enabled us to secure the quad while allowing the promenades to remain open and accessible to the broader HMS community over the course of the 4-day Commencement events that took place.



The Evolv gate system is free flowing and entirely touchless. Attendees, once checked in with Student Affairs, enter the quad through the Evolv gate system walking at a normal pace. There is no bag check and no pat-down required. The Evolv system uses digital sensors and AI to differentiate between commonly carried, everyday items and a variety of threat objects. Triggering an alarm only on those where such a potential threat is detected. This allows the security team to pull the individual aside for further review without disrupting the flow of general traffic.

With an ability to accurately screen up to 3,600 people per hour, which is 10x faster than traditionally used metal detectors and wands, we were thrilled to showcase a higher level of safety without impacting the Commencement week visitor experience over the course of the 4 live events that took place under the tent this year.



Molly received a BS from the Isenberg School of Management in Hospitality, Tourism Management at UMass - Amherst. Over the course of 15 years of service at the Martin Center, Molly rose from Conference Manager to General Manager of FLIK Hospitality account, overseeing a staff of 11 and managing a diverse portfolio of meetings and events. In 2021, Molly joined the CP&F's Campus Services team. She oversees operations at Vanderbilt Hall and Athletic Facility, the Restaurant Associates and FLIK Hospitality contracts, HMS Room Scheduling, and, with Devonne Countryman-Monteiro, the execution of annual White Coat and Commencement activities. Molly spends her downtime in Dorchester, MA overlooking Malibu Beach (the other one) and as many weekends as possible at her beach retreat in Wells, ME.

CP&F Mission & Vision Statement

Updates from Mission & Vision Working Group: Rob Dickson & Kelly Seary

All members of CP&F play an essential role in supporting the mission of the #1 medical school in the world. It is amazing to think about what we are a part of on a daily basis; the groundbreaking and lifesaving research taking place in labs across campus, and educating some of the brightest minds in the world to become leaders in medicine and medical research.

In 2019, Campus Planning & Facilities (CP&F) set out to develop mission and vision statements that reflect our unique membership and position within HMS. As part of the HMS community, we already work to support the HMS Mission, and did not feel it necessary to create a separate one for our department. Because of this, CP&F's statement will not look like a traditional mission statement. During initial focus group discussions, we landed on a new concept that we believe will resonate with all of us, by integrating a word cloud component using the words gathered through the exercises below.

BACKGROUND:

HMS Mission Statement:

"To nurture a diverse, inclusive community dedicated to alleviating suffering and improving health and well-being for all through excellence in teaching and learning, discovery and scholarship, and service and leadership."

Goals:

- Connection
 - For ALL CP&F staff to feel a <u>connection</u> to **OUR** Mission
- Resonance
 - **OUR** Mission needs to <u>resonate</u> and have <u>meaning</u> for **ALL** of **US**
- Cohesion
 - While WE ALL perform different duties, OUR Mission should bring US ALL together in support of HMS' overarching Mission

CP&F Mission & Vision Statement

Updates from Mission & Vision Working Group: Rob Dickson & Kelly Seary

What is a Mission Statement?

- Defines our organization's goals in three important ways:
- What we do for our customers, for our employees, and to support the overall HMS Mission
- Declares the purpose our organization serves to our audience/community.
- Descriptive of our organization, our function, and our objectives.
- Clarifies the "what," the "who," and the "why" of our organization.

What is a Vision Statement?

- Describes where we aspire to be.
- Reveals the "where" of our organization -- but not just where we seek to be.
- Describes where we want the community, or the world, to be as a result of our services.

Please take a moment to think about the role you and your team play in supporting the HMS Mission, and what words come to mind when you think about where your team is and where you aspire to be in support of the mission.

NEXT STEPS:

The next step of this exercise is to confirm resonance and cohesion of the mission and vision statements and visual elements that were developed prior to the pandemic. A lot has changed in the past few years, and we want to ensure the connection to the Mission and Vision remain.

We ask that you please take a moment to review this information and complete the Working Group's survey <u>available here</u>.



If you are interested in participating in a live discussion about the Mission & Vision Statement, <u>contact Arielle Perry</u>.

Staff Anniversary Milestones

Thank you for being a central part of CP&F's success. We are grateful that you are part of the team! Celebrating summer work anniversary milestones are:

- 30 years: Angelo Onessimo, HCCM
- 20 years: Kerri MacGillivray, HCCM
- **15 years**: Richard Chambers, HCCM; Mimi Lam, HCCM; Paulo Lott, HCCM; Mario Sablon, HCCM; Jaime Ortolaza, HCCM
- 10 years: Jose Argueta, Custodial Services; Elsa Lemus, Custodial Services
- **5 years**: Steve Maiorisi, Chief Campus Planning & Facilities Officer
- **1 year**: Jose Fernandes, Custodial Services; Jorge Flores, Custodial Services; Karen Lemus, Custodial Services

Harvard Medical School Dining Updates

Updates from Chris Sottile, General Manager, Restaurant Associates



The Ice Cream Cart is on the return! Dining services had fun setting up and serving treats each week on the promenade outside WAB last summer, and we're back for more!

Join us Thursdays 12pm-1:30pm for ice cream themed specials! Tickets are available at all cafes to be redeemed at the cart. Rain location inside Courtyard Café in WAB.

Campus Catering is also coming back. We are thrilled to see meetings and events gradually return to the HMS Campus! Catering Director Heather Cullen and our talented team look forward to supporting your event with delicious food and beverage options, coupled with reliable, prompt and courteous service. You can view our current catering menu at <u>https://hmsdining.catertrax.com.</u>